



April 12, 2022

Subject: Raw Material Change BERGQUIST® SILPAD TSP Q2500

Dear Valued Customer,

Reference is made to our December 17, 2021 declaration of force majeure in connection with shortages affecting certain raw material used in the manufacture of certain of our products, including BERGQUIST® SILPAD TSP Q2500. We are pleased to inform you that we have successfully qualified a replacement for the affected aluminum foil substrate used in BERGQUIST SIL PAD TSP Q2500.

Although Henkel is no longer able to procure the impacted raw material, the supplier is able to offer a replacement raw which is a commodity grade aluminum foil, stable in supply according to the supplier. This replacement raw material is qualified for use in the manufacture of the Product.

To ensure finished good specifications were properly preserved, Henkel maintained strict adherence to its Quality System requirements during this qualification process. Based on Henkel internal testing we do not anticipate this raw material change to present any relevant impact to form, fit, or function of the Product.

Shall you have additional questions please contact your local Henkel Sales Representative.

Sincerely,

A handwritten signature in black ink that reads "Andy Kueck".

Andy Kueck,
Regional Product Manager - Thermal