



August 9, 2021

Dear Valued Customer,

I want to take this opportunity to provide new updates on our progress, and how these activities continue to affect the availability of 3M disposable respirators in the U.S.

We are pleased to communicate that the supply of filtering facepiece respirators in the U.S. market has significantly improved since our last update. With this information, we will be activating production on select specialty 3M respirators in the second half of the year. To streamline the production of these respirators, we will be discontinuing select products. Please note we are still experiencing extended lead times on some 3M respirators due to prior temporary production pauses and current backorder. For updated information on the availability of 3M disposable respirator products, please [CLICK HERE](#). For any open orders on discontinued products that have not been actioned by distributors before August 20, 2021, 3M will be cancelling said orders.

3M Sales and Technical Service professionals are available to help effected end-users identify and evaluate other potential respiratory protection solutions (e.g., reusable or powered air-purifying respirators) for those products that are being discontinued. Should this not be a suitable option, you are permitted to cancel your current open order on the product that is discontinued. For more information about alternative respiratory protection solutions, please contact your local 3M Sales Representative or 3M Personal Safety Division Technical Service at 1-800-243-4630 for the United States.

As a reminder to 3M's COVID-19 X-Factor Order cancellation policy, 3M authorized distributors had until May 1, 2021 to cancel any open orders of COVID-19 related items (e.g., respiratory protection, protective coveralls, faceshields, etc.). Any active orders for such items that were not cancelled prior to May 1, 2021, will be shipped and billed when products become available, and will not be eligible for returns. For COVID-19 X-Factor Orders placed on or after May 1st, the orders are non-cancellable and non-returnable. The orders that end-user customers have placed with channel partners are governed by the terms and conditions between those customers and their chosen channel partner.

Please continue to work closely with your 3M team for support during this time to keep you well informed when any significant changes may occur and with suggestions for alternative products. You should also continue to monitor bCom for the latest updates in the "News and Announcements" Section.

Finally, thank you for your support and partnership as our country continues to navigate the pandemic. I look forward to work to find new solutions together.

Sincerely,

Jason Grouette | Vice President- U.S. and Canada
Personal Safety Division