

IMPORTANT NOTICE – PLEASE REVIEW



October 2022

To: Our Valued Customers and Channel Partners

Subject: 3M™ Scotch-Weld™ Epoxy Adhesive Product Notification

Recently, we have become aware of an intermittent quality issue with the piston used in the 3M™ Scotch-Weld™ Epoxy Adhesive Cartridge Product. Some pistons could potentially have a fine hole that may or may not allow some adhesive to seep through the opening in the piston, as shown in Appendix A.

The specific 3M identification number and Lot codes for the Impacted Products are in Appendix A. This notice applies only to the Impacted Products having the Impacted Lot Codes listed in the table in Appendix A.

- 1) Please refer to the Safety Data Sheets for the suggested personal protective equipment when handling these cartridges.
- 2) Impacted Products may or may not have visual indications of adhesive seeping through the fine hole, such as shown in the image in Appendix A.
 - Cartridges with and without visual indications of seeping can be used with proper personal protective equipment.
 - If you choose not to use the product, the product should be disposed of in accordance with applicable disposal regulations.

If you are unable to safely handle the Impacted Product, are uncertain whether the product can be handled safely, or are concerned about seeping adhesive from these Impacted Products affecting your application, the cartridges should be disposed of in accordance with applicable disposal regulations. Please do not ship cartridges back to 3M.

Please contact your Customer Issue Resolution (CIR) team or local sales representative and initiate the 3M Customer Feedback and Response (CFR) system for credit for disposed Impacted Product.

Thank you for your continued support of 3M. We apologize for any inconvenience. 3M is committed to manufacturing products that meet our high standards of quality. We are working to help mitigate any potential supply disruption. If you have any questions about this notification, the lots impacted, or need more information, please contact your 3M Sales Representative, or call 1-800-362-3550.

Sincerely,

Brent White
Global Portfolio Leader
IATD Global Div Mktg

Jeff Kula
United States and Canada
Portfolio Manager

Maurice Davis
Global Quality Manager
SIBG Global – IATD Quality

Appendix A

SKU	Material Description	Lot Code
7000148268	DP100FR EPOXY ADH OWT 200ML DUOPAK 12/CV	2120E2124Y
7000121264	DP125 EPOXY ADH GY 200 ML DUO-PAK 12/CV	2142N2139F
7000121314	DP190 EPOXY ADH GY 200 ML DUO-PAK 12/CV	2152C2217N
7010367390	DP805 ACRYLIC ADH OWT 200 ML 12/CASE	2161A2160D
7100014024	DP100NS EPOXY ADH TL 200 ML 12/CV	2190J2165A
7100069365	DP810NS LOW ODOR ACRYLIC TN 200 ML 6/CV	2216B2205A
7000121252	DP270 POTTING COMPOUND BK 200 ML 12/CV	2231J2223M



Figure 1. Piston with fine hole defect

FAQ

NOTICE: 3M™ Scotch-Weld™ Epoxy Adhesive.

1. Can the customer return the product to 3M?

3M is requesting that any unusable product be disposed of by the customer in accordance with applicable disposal regulation.

2. The customer does not have the capabilities to properly dispose of the impacted product.

Please work with your 3M customer service representative to return the product to 3M for disposal.

3. What is the impact on existing unused products?

3M has identified no changes to the performance or appearance of the adhesive.

4. What if someone has already used the product?

3M has identified no changes to the performance or appearance of the adhesive.

5. Communication to Distributors

Please contact your customers who received this product to communicate the information and instructions provided to you by 3M.

6. What do I (customer) need to do to replace the product?

Please work with your customer service representative to place an order for a replacement product in the same or new purchase order.

7. When will the replacement product be available?

Please refer to bCom for the current anticipated lead time and availability or reach out to your Customer Service Representative.